



| Indigo™
ITE Guide

Table of Contents

Your Indigo™ Hearing Instruments	1
Practical Solutions to Everyday Problems	2
Getting the Most Out of Your Indigo™ Hearing Instruments	3
Using the Indigo™ ITE Guide	4
Turning Your Indigo™ Hearing Instruments On and Off	5
Inserting and Removing ITE and CIC Hearing Instruments	6
Feedback-Free Listening	7
Replacing the Battery	8
Operating Instructions ITE and CIC	10
Caring for Your Indigo™ Hearing Instruments.....	16
Cleaning Your Indigo™ Hearing Instruments	17
Warnings	18
Troubleshooting Guide	20
Warning to Hearing Instrument Dispensers	22

Your Indigo™ Hearing Instruments

Hearing Healthcare Professional: _____

Telephone: _____

Model: _____

Serial Number: _____

Replacement Batteries: Size 10 Size 312 Size 13

Warranty: _____

Use Automatic Program for 1: Quiet

2: Group/Party Noise

3: Intense Noise

4: Music

Use Program 2 for: _____

Use Program 3 for: _____

Use Program 4 for: _____

Date of Purchase: _____

Practical Solutions to Everyday Problems

Congratulations on choosing Indigo™ ITE (In-the-Ear) hearing instruments.

For over 40 years, Unitron Hearing has been committed to making life better for people with hearing loss. This means a commitment to developing high-quality hearing solutions that incorporate special features to solve the everyday problems and concerns you have with hearing loss and hearing instruments.

Indigo is a premium hearing instrument that delivers superior sound quality, performance, and extraordinary results. Indigo's automatic program reads your listening environment and automatically determines a sound destination that is most effective for optimal listening as your listening needs change throughout the day. Three additional manual programs give you added flexibility to meet your particular listening needs. Indigo's sophisticated adaptive features offer you the latest in digital technology so your hearing instruments do the adapting without manual adjustments or fiddling required by you.

Getting the Most Out of Your Indigo™ Hearing Instruments

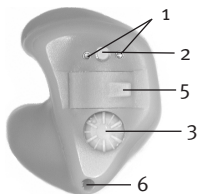
Adjusting to your new hearing instruments will take some time. In the beginning it is important that you do not use the hearing instruments for longer than is comfortable. Depending on your previous experience with hearing instruments, a few hours a day may be enough and then you can increase wearing time gradually. Once you have become accustomed to your hearing devices, you should wear them all day everyday since frequent use will help you adapt to your hearing devices and enjoy their full benefits. The quicker you get used to the everyday sounds around you, the less you will notice that you are wearing hearing instruments.

Using the Indigo™ ITE Guide

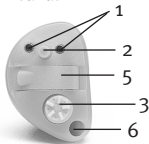
Refer to the table of contents for a complete listing of the topics covered in this guide.

Use the diagram below to identify some of the components on your hearing devices. Because each device is custom-designed and molded to fit an individual ear, the physical appearance and exact positioning on your hearing devices may vary slightly from those shown. Have your hearing healthcare professional place a check beside the diagram that best describes your ITE style.

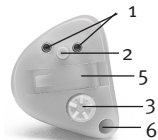
Full Shell



Canal



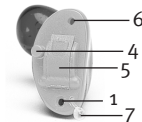
Half Shell



Mini Canal



CIC

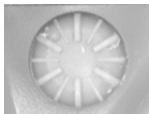


Legend

- 1 Microphone
- 2 Program Button
- 3 On/Off Manual Volume Control
- 4 Program Button or Volume Control (depending on your customized fitting)
- 5 Battery Door
- 6 Vent
- 7 Removal Handle

Turning Your Indigo™ Hearing Instruments On and Off

Your Indigo hearing instruments may have a volume control that also serves as an on/off switch. To turn your hearing instruments on, rotate the volume control



towards your nose. *Note: If the start up delay is activated, your hearing instruments will not turn on for 10-15 seconds after rotating the volume control towards your nose.*

To turn your hearing instruments off, rotate the volume control away from your nose.

For hearing instruments without a volume control, close the battery door to turn your hearing instruments on.

Open the battery door or remove the battery to turn your hearing instruments off.

Inserting and Removing ITE and CIC Hearing Instruments

ITE and CIC hearing instruments are color-coded red for the right ear and blue for the left ear. The color is indicated either on the shell or on a label on the hearing device.

To insert ITEs and CICs:

1. Hold the hearing device between your thumb and index finger with the battery door away from your ear.
2. If your hearing device is a CIC, insert by holding the hearing device with the removal handle at the bottom.
3. Gently insert the canal portion of the hearing device into your ear using your index finger to push back and tuck the hearing device completely into place.

To remove ITEs and CICs:

1. If your hearing device is a CIC, gently pull on the removal handle. To remove ITE hearing devices, grasp the device with your thumb and index finger.
2. Move your jaw up and down or apply pressure to the back of your ear to help loosen the device.

Note: Never use the volume control or the battery door to remove your hearing devices.

Feedback-Free Listening

Your Indigo hearing instruments have an optional start up delay that can be activated by your hearing healthcare professional. If the start up delay is activated, your hearing devices will not turn on for 10-15 seconds, even if you rotate the volume control. The hearing devices return to the start up delay position each time you turn your hearing devices on. This allows you to insert your hearing devices without experiencing whistling.

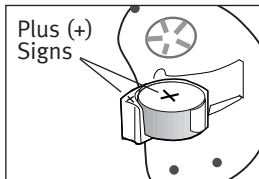
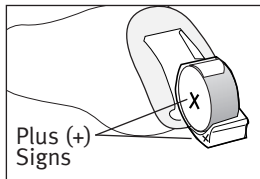
If you wear hearing devices now, you may have experienced whistling from your hearing devices when you talk, chew, use the telephone or hug someone. Indigo's feedback technology dramatically reduces this uncomfortable whistling before you or anyone else can perceive it.

Replacing the Battery

1. Gently swing out the battery compartment with your fingernail.
2. Grasp the battery with your thumb and index finger and remove.
3. Insert the new battery into the battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door. This will ensure that the battery door closes properly.

Note: If the battery is inserted incorrectly, the door will not close.

4. Close the battery door.



Low Battery Warning

When you hear two long beeps, your digital hearing devices are warning you that their batteries are low. You will hear the warning approximately every 30 minutes until you change the batteries or the batteries die. After the first warning, you may experience some reduction in

sound quality. This is normal and can be remedied by inserting fresh batteries in the hearing devices. If you prefer, your hearing healthcare professional can change the pitch and loudness of the low battery beep or turn it off entirely.

Caring for Batteries

- Always discard batteries carefully.
- To prolong battery life, remember to turn your hearing devices off when not in use.
- Remove the batteries and keep the battery door open while hearing devices are not in use. This will allow internal moisture to evaporate.

Warnings

- Never leave hearing devices or batteries where small children and pets can reach them.
- Never put hearing devices or batteries in your mouth. If a hearing device or battery is swallowed, call a physician immediately.

Operating Instructions ITE and CIC






Changing Programs on Your Indigo™ Hearing Instruments

Your Indigo hearing devices have an automatic program and up to three additional manual programs. Indigo's automatic program will satisfy most of your listening needs by adjusting to different listening environments without requiring manual adjustments. Up to three additional manual programs can be individually tailored by your hearing healthcare professional to meet your particular listening needs.

Your hearing devices may come equipped with a push button which has been set for switching between programs or adjusting your volume. This push button could also be disabled by your hearing healthcare professional. If you have an active push button program control, each time you push the button, you will move to a new program.

Program Beeps

Your hearing devices beep to indicate which program

Program 1 (i.e. Automatic Program)		1 beep
Program 2 (i.e. Group/Party Noise)		2 beeps
Program 3 (i.e. Easy-t/Telephone)		3 beeps
Program 4 (i.e. Music)		4 beeps
Easy-t/Telephone		short melody

you are in (i.e. one beep for program 1, two beeps for program 2, etc.) If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the program beep or turn it off entirely.

Adjusting the Volume






The volume on your hearing devices adjusts automatically in response to the loud or quiet sounds around you. Your hearing instruments are set to your ideal volume by default. Your ideal volume is indicated by 1 beep. If you have a push button volume control or a manual volume control, you can further adjust the volume.

Push Button Volume Control

Volume Beeps

Your ideal volume is indicated by 1 beep. If you adjust your volume, you will hear two beeps:

- One beep and one high-pitched beep indicates you have increased your volume.
- One beep and one low-pitched beep indicates you have decreased your volume.

Volume Setting	Beep
Ideal	 1 beep
Increased loudness	  1 beep + 1 high-pitched beep
Decreased loudness	  1 beep + 1 low-pitched beep

Your hearing healthcare professional can help you identify your different volume settings if required. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the volume beep or turn it off entirely.

Manual Rotary Volume Control

Rotate the volume control towards your nose to increase the volume or away from your nose to decrease the volume. Note that your volume control may be disabled by your hearing healthcare professional and, therefore, could be inactive.

Listening in Windy Environments

Indigo's wind noise manager will engage automatically based on whether wind conditions are moderate or high. When wind noise manager is engaged, sounds such as speech, may become quieter because the wind noise manager is working to reduce the loud noise produced by the wind. When you are no longer in a windy environment, the wind noise manager will not be active and desirable sounds, such as speech, will once again become louder.

Listening in Quiet and Noisy Environments

Your Indigo digital hearing devices may have a directional microphone system to meet your listening needs in different environments. The directional system focuses on sounds in front of you (i.e., speech) while reducing sounds from the sides or behind you (i.e., noise). The directional system can be set to track moving noise sources and adapt to changing noise levels so that

background noise is reduced. Your hearing healthcare professional can tell you how your directional system has been customized for you and which listening programs have the directional microphones activated.

In addition, Indigo contains technology that identifies and minimizes sudden impulse sounds that many hearing device wearers find irritatingly loud such as slamming doors or clattering dishes. This technology is designed to increase listening comfort in adverse listening situations without impacting sound quality or your ability to understand conversations.

Using Indigo™ with the Telephone

Indigo has the ability, depending on hearing loss, vent size and style of hearing device to provide feedback-free phone use without program changes. For many wearers this means, when the phone rings, all you have to do is pick up the telephone and hold it to your ear normally. In some situations when using a cell phone, you may experience digital interference that sounds like static, buzzing or beeping. If you experience interference, increase the distance between your hearing instrument and the phone receiver.

Easy-t for the Telephone or Cell/Mobile Phone

Indigo can also come equipped with an optional easy-t (automatic telephone switch) that can help you listen on the telephone. Easy-t automatically switches your hearing instrument into a telephone listening mode with

hearing instrument compatible phones. You will hear a short melody to indicate you are in the telephone (easy-t) program. If your phone is hearing instrument compatible, it will have a magnetic coil and easy-t will activate automatically when the telephone is held to the ear. Once the telephone is removed from the ear, the hearing instrument will switch back to the normal listening mode. Since the location and strength of the magnetic coil varies among phone manufacturers, it may be necessary to move the telephone receiver slightly to find the best reception. If the hearing instrument does not switch to telephone program automatically when the telephone receiver is placed in proximity, the magnet for easy-t hearing instruments should be attached to the telephone receiver. The magnet is designed to strengthen the magnetic field at the ear piece of hearing instrument compatible telephones.

To affix the easy-t magnet:

1. Clean the telephone receiver.
2. Hold the magnet near the “listening end” of your telephone receiver and release it (Figure 1). The magnet will flip to the appropriate side and seek the optimal position on the telephone receiver.
3. Place the double-sided tape in this optimal position on the telephone receiver (Figure 2) and attach the magnet to the tape (Figure 3).

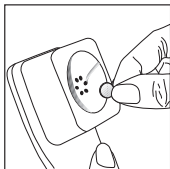


Figure 1

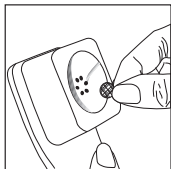


Figure 2



Figure 3

Warnings

- Be sure the magnet is securely affixed to the telephone.
- Keep loose magnets out of reach of children and pets.
- If the magnet falls into your ear, contact your hearing healthcare professional.
- If the magnet is swallowed, contact your physician immediately.
- The magnet may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12”) away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.
- Too high distortion during dialing or phoning may mean that the phone handset is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Caring for Your Indigo™ Hearing Instruments

- Open the battery door when not in use.
- Always remove your hearing instruments when using hair care products. The hearing instruments can become clogged and cease to function properly.
- Do not wear your hearing devices in the bath or shower or immerse them in water.
- If your hearing devices do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery doors immediately, and allow your hearing devices to dry naturally for 24 hours.
- Protect your hearing devices from excessive heat (hair dryer, vehicle glove box or dashboard).
- Regular use of a dehumidifier, such as a Dri-Aid kit, can help prevent corrosion and prolong the life of your hearing devices. See your hearing healthcare professional for more information.
- Do not drop your hearing devices or knock them against hard surfaces.

Cleaning Your Indigo™ Hearing Instruments

Ear wax is natural and common. Ensuring your hearing instruments are free of ear wax is an important step in your daily cleaning and maintenance routine.

- Using the brush that was provided with your hearing instruments, clean ear wax from your hearing instruments everyday.
- Never use alcohol to clean your hearing devices.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing instruments can seriously damage them.
- Talk to your hearing healthcare professional about regular appointments to have the wax removed from your hearing devices.

Warnings

- Hearing devices should only be used as directed by your physician or hearing healthcare professional.
- Hearing devices will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- Do not use your hearing devices in explosion hazard areas.
- Allergic reactions to hearing devices are unlikely. However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- Remove your hearing devices for CT and MRI scans or for other electromagnetic procedures.
- Special care should be exercised in wearing hearing devices when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum output of your hearing devices is suitable for your particular hearing loss.

Precautions

- The use of hearing devices is only part of hearing rehabilitation; auditory training and lip reading instruction may be required as well.
- In most cases, infrequent use of hearing devices does not provide full benefit. Once you have become accustomed to your hearing devices, wear your hearing devices everyday all day.
- Your hearing devices use the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing devices. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing devices to another program, turn your head in a different direction or locate the cell phone and move away from it.

Labeling

For most ITE hearing devices, the year of manufacture is located above the serial number. The first two digits indicate the year of manufacture.

Troubleshooting Guide

CAUSE

POSSIBLE REMEDY

No sound

- | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">• Not turned on• Low/dead battery• Poor battery contact• Battery upside down• Hearing devices blocked with ear wax | <ul style="list-style-type: none">• Turn on• Replace battery• Consult your hearing healthcare professional• Insert battery plus (+) side up• Refer to section “Cleaning Your Indigo Hearing Instruments”. Consult your hearing healthcare professional. |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Not loud enough

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">• Low volume
• Low battery• Hearing devices not inserted properly
• Change in hearing• Hearing devices blocked with ear wax | <ul style="list-style-type: none">• Turn up volume; see hearing healthcare professional for models without a manual volume control or if problem persists.• Replace battery• Reinsert carefully. See “Inserting and Removing ITE and CIC Hearing Instruments”.• Consult your hearing healthcare professional• Refer to section “Cleaning Your Indigo Hearing Instruments”. Consult your hearing healthcare professional. |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Intermittent

- | | |
|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">• Low battery• Dirty battery contact | <ul style="list-style-type: none">• Replace battery• Consult your hearing healthcare professional |
|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|

Two long beeps

- | | |
|---------------------------------------------------------------|-------------------------------------------------------------------|
| <ul style="list-style-type: none">• Low battery | <ul style="list-style-type: none">• Replace battery |
|---------------------------------------------------------------|-------------------------------------------------------------------|

CAUSE	POSSIBLE REMEDY
Whistling	
<ul style="list-style-type: none"> • Hearing devices not inserted properly • Volume too loud • Hand/clothing near ear • Poorly fitting hearing devices 	<ul style="list-style-type: none"> • Remove and reinsert • Turn down volume • Remove hand/clothing from ear • Consult your hearing healthcare professional
Not clear, distorted	
<ul style="list-style-type: none"> • Poorly fitting hearing devices • Hearing devices blocked with ear wax • Change in hearing • Low battery 	<ul style="list-style-type: none"> • Consult your hearing healthcare professional • Refer to section “Cleaning Your Indigo Hearing Instruments”. Consult your hearing healthcare professional. • Consult your hearing healthcare professional • Replace battery
“Motorboating”	
<ul style="list-style-type: none"> • Low battery • Dirty battery contact 	<ul style="list-style-type: none"> • Replace battery • Consult your hearing healthcare professional
Weak on the telephone	
<ul style="list-style-type: none"> • Low volume • Telephone not positioned properly • Hearing device requires adjustment 	<ul style="list-style-type: none"> • Turn up volume • Move telephone around ear for clearer signal. See “Using Indigo with the Telephone” and “Easy-t for the Telephone or Cell/Mobile Phone”. • Consult your hearing healthcare professional

For any problems not listed in the guide, contact your hearing healthcare professional. If you do not have a hearing healthcare professional, please contact the nearest office listed on the back page of this booklet.

Warning to Hearing Instrument Dispensers

A hearing instrument dispenser should advise a prospective hearing instrument user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing instrument if the hearing instrument dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing instrument user. [This provision is required only for those hearing instruments with a maximum sound pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Instrument Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing instrument.

Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing instrument is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing instrument. The physician will refer you to an audiologist or a hearing instrument dispenser, as appropriate, for a hearing instrument evaluation. The audiologist or hearing instrument dispenser will conduct a hearing instrument evaluation to assess your ability to hear with and without a hearing instrument. The hearing instrument evaluation will enable the audiologist or dispenser to select and fit a hearing instrument to your individual needs. If you have reservations about your ability to adapt to amplification, you should inquire about the

availability of a trial-rental or purchase-option program. Many hearing instrument dispensers now offer programs that permit you to wear a hearing instrument for a period of time for a nominal fee after which you may decide if you want to purchase the hearing instrument. Federal law restricts the sale of hearing instruments to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children With Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

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